

# Privacy Policy

**Effective Date:** November 4, 2025

Leb Music Gear (“we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, store, and protect the data you share with us when using our website, [lebmusicgear.com](http://lebmusicgear.com), or communicating with us through any of our channels.

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## 1. Information We Collect

We may collect the following types of information when you visit or make a purchase from our website:

- **Personal Information:** such as your name, phone number, email address, billing and shipping addresses, and payment details.
- **Device Information:** such as IP address, browser type, device type, and pages visited, to help us improve your browsing experience.
- **Order Information:** details about the products you purchase, your payment method, and order history.
- **Communication Data:** messages or inquiries you send to us through our contact form, social media, or WhatsApp.

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## 2. How We Use Your Information

We use your information to:

- Process and fulfill your orders.
- Communicate with you regarding purchases, support, or promotions.
- Improve our website, products, and customer experience.
- Comply with legal obligations or resolve disputes.

We do **not** sell, rent, or trade your personal information to any third parties.

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### **3. Payment Information**

We accept **cash, Whish Money, Suyool, OMT, and bank transfers**. When paying through any of these methods (other than cash), additional service charges may apply.

We do **not** store your full payment details — any information required for payment is handled securely and used solely to complete the transaction.

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### **4. Data Retention**

We retain your information only for as long as necessary to fulfill the purposes described above or as required by law. You may request that we delete your data after your order is completed, unless retention is legally required.

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### **5. Data Protection**

We take appropriate technical and organizational measures to protect your information from unauthorized access, misuse, loss, or alteration. However, no online transmission or storage method is completely secure, and we cannot guarantee absolute security.

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### **6. Third-Party Services**

Our website may include links to third-party platforms (such as payment processors or social media pages). These sites have their own privacy policies, and we are not responsible for their practices. We encourage you to review their policies before sharing any personal information.

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### **7. Cookies**

We may use cookies to enhance your browsing experience, analyze site traffic, and personalize content. You can choose to disable cookies through your browser settings, but this may limit some website functionality.

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### **8. Your Rights**

You have the right to:

- Request access to your personal data.

- Request correction or deletion of inaccurate or outdated information.
- Withdraw consent for marketing communications at any time.

To exercise these rights, please contact us directly.

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## **9. Updates to This Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. The latest version will always be available on our website.

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## **10. Contact Us**

If you have any questions, concerns, or requests regarding this Privacy Policy, you may contact us at:

### **Leb Music Gear**

Phone: +961 81 521 076

Email: [info@lebmusicgear.com](mailto:info@lebmusicgear.com)

Website: **lebmusicgear.com**